

February 8, 2010

Dear Valued Customer:

We regret to inform you that as a result of our inability to obtain sufficient ethylene supply due to an extended force majeure condition and sales allocation plan recently declared by our Olefins business, Equistar's capability to supply polyethylene resins out of our Gulf Coast manufacturing facilities has been greatly hampered. As a result, we are having difficulty fulfilling orders for polyethylene due to the unavoidable disruption caused by these unforeseen events.

As a result of the above, Equistar has no choice but to declare force majeure as to all of our polyethylene products produced at our Chocolate Bayou, Matagorda, Victoria and LaPorte manufacturing facilities.

Please note that Equistar's ability to produce and supply polyethylene resins out of our Morris, Illinois and Clinton, Iowa manufacturing facilities, has not been affected.

Equistar is identifying all of our upcoming polyethylene supply commitments and we are putting a plan in place to address those commitments in a fair and equitable manner and in accordance with Equistar's contractual obligations.

Given these circumstances, customers will experience product shortages and delivery delays and Equistar will be compelled to keep pricing and delivery dates open until our supply capabilities are re-established.

I will update you as additional information becomes available, and I thank you for your cooperation and understanding of these extraordinary circumstances. In the meantime, please contact your account manager if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Hodges".

Jeff Hodges
Vice President Polymer Sales
LyondellBasell Industries